

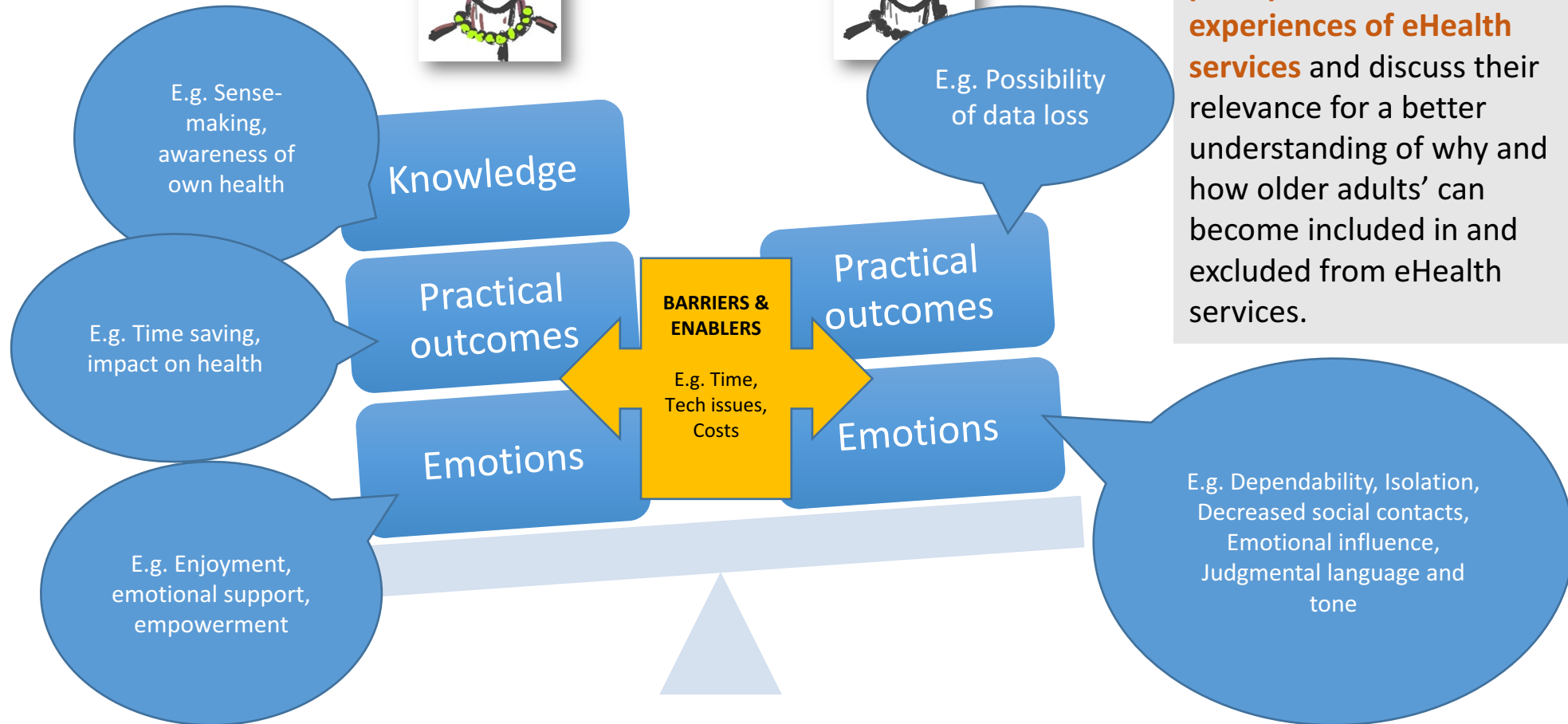


# HIBA

#healthinformationbehaviour  
#healthinformationliteracy  
#consumerhealthtechnologies  
#ehealth  
#olderadults

## Older Adults' Inclusion in and Exclusion from eHealth Services

Preliminary Results from a Systematic Review



"We present preliminary results of a systematic review on older adults' **perceptions and experiences of eHealth services** and discuss their relevance for a better understanding of why and how older adults' can become included in and excluded from eHealth services.

Noora Hirvonen<sup>1,3</sup>, Heidi Enwald<sup>1,3</sup>, Helena Käsäkoski<sup>1,3</sup>, Kristina Eriksson-Backa<sup>1</sup>, Hai Nguyen<sup>1</sup> and Isto Huvila<sup>1,2</sup>

1 Information Studies, Åbo Akademi University, Turku, Finland; 2 Department of ALM, Uppsala University, Uppsala, Sweden; 3 Information Studies, University of Oulu, Oulu, Finland